

**Android:**

**FPQ10-A**

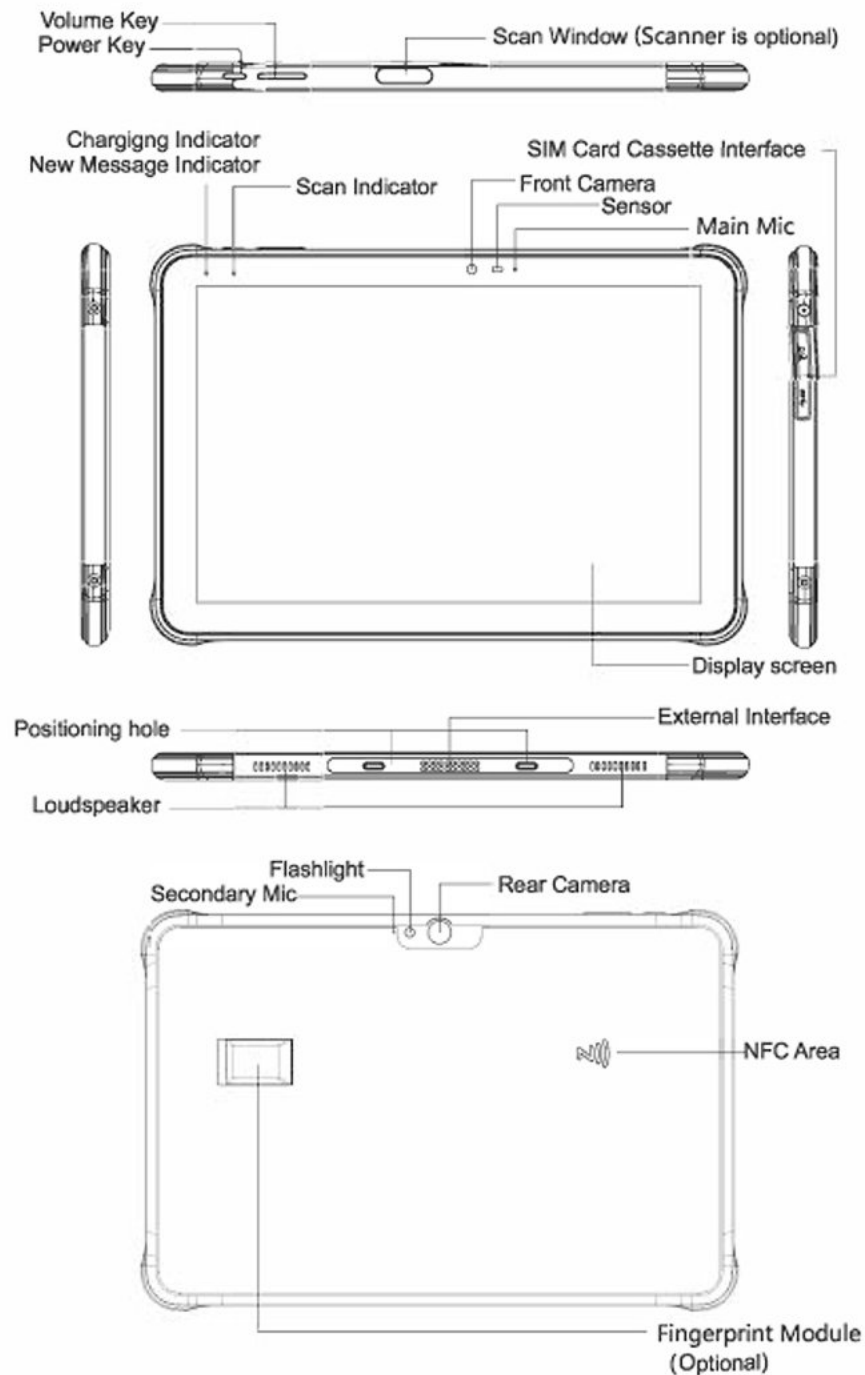
**FPQ10MD-A (medical)**

**Windows:**

**FPQ10-W**

**FPQ10MD-W (medical)**

## Quick Start Guide



### First Use

The system is designed to prompt using guide for users when power on the device or activate the applications for the first time.

### Power On

Long press the power button for 3 seconds to power on the device.

### Power Off

Long press the power button for the prompted menu and click to power off.

### Reset

Long press the power button for the prompted menu and click to reset.

### Install SIM card and SD card

Please install the SIM card as instructed below:

- Put the SIM card or memory card on the card tray in the direction as shown in fig. 1.
- Insert the card tray into the slot after opening the rubber cap in the direction as shown in fig.2, 3 and 4.
- Before installing the SIM card or memory card, please open the USB rubber cap first.
- After installing the SIM card or memory card, please cork the USB rubber cap.

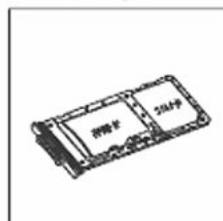


Fig.1 Put the SIM card or memory card on the card tray.

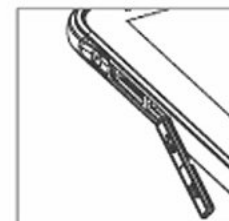


Fig. 2 Open the USB rubber cap on the card tray.

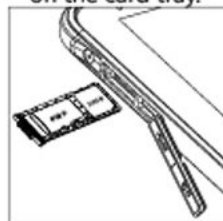


Fig. 3 Insert the card tray into the card slot

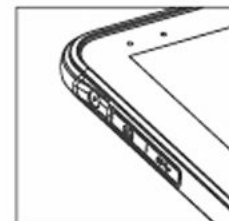


Fig. 4 Cork the USB slot with rubber cap.

Note:

1. The device doesn't support PSAM card.
2. NANO card for SIM card slot only.
3. The device doesn't support dual SIM cards.

## **Charging the device**

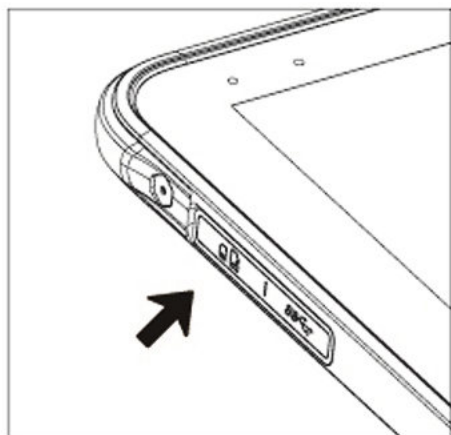
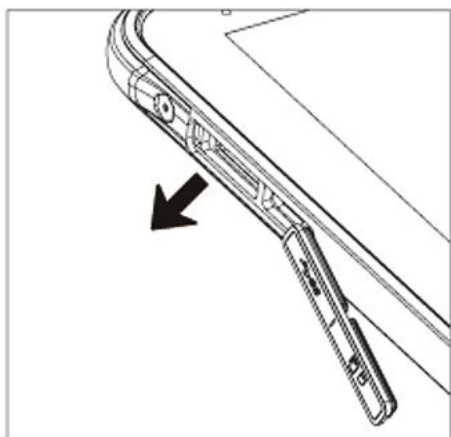
Please use Type-C data cable to charge the device. Use Type-C data cable for charging: Please connect the device by the ancillary type-C data cable and adapter to power supply plug, or directly connect the device by type-C data cable to computer to charge the device. Red charging indicator means under charging and green for charging completed.

Note: If the device is spared for a long time, please charge the device at least once every two months to avoid over discharging for the battery.

## **Common use features**

### ■ Connect to PC

Please open the USB rubber cap before using it, after plugging off the type-C data cable, please keep the USB interface corked.



USB interface sketch

### ■ Bar code scanning

Use the device integrated barcode scanning application or the customer-developed scanning application to scan barcode;

Frequently Asked Questions: If there is no light emitting from the scanner, check whether the scan function is on. If it is off, go to the scan application to turn it on.

### ■ Wi-Fi connection

1. Tap Settings on the Home screen.
2. In wireless and network available area, tap WLAN switch to activate WLAN.
3. In wireless and network available area, tap WLAN to detect and display a list of accessible WLAN.
4. Select the WLAN and tap to Connect. If you select an encrypted network, please enter the password before connecting to the WLAN.

Note: If both Wi-Fi and mobile network are connected, WLAN will be used prior to mobile network. In case the Wi-Fi connection is interrupted and mobile network connection is available, The system will automatically use the data services provided by the mobile network.

### ■ WCDMA/EVDO/TD-SCDMA/GSM connection

After you insert the SIM card from different Network operators, please select the appropriate network mode. The device will be registered to the corresponding network.

Note: When you are not using the network, please turn off the data services to extend the standby time and save data traffic.

### ■ Type-C headphone

The type-C headphone shares the same interface with charging data cable, insert the Type-C headphone in to be ready for playing and listening to music.

Note: Please use digital Type-C headphone with internal decoding chip.

## Attention

1. Do not soak USB port of PDA into water.
2. Please keep the scan engine off when you are not using it, please do not always keep it on.
3. Please do not directly look into the light beam of scan engine during scanning in order to avoid accidental injury.
4. Please connect the USB cable to device first before connect it to the USB port on PC.
5. No need to reset the device after replacing SD card or SIM card.
6. Please keep the type-C interface clean to avoid damage.
7. Please cork up the type-C interface after installing or uninstalling the SD card or SIM card to ensure the device be waterproof.
8. Please keep the mic waterproof membrane intact to avoid soaking risks.
9. Please use dry soft cloth to clean the external interface regularly. In case of smudging, please power off the device and use the soft cloth with ethyl alcohol to clean it, then use cloth to dry the surface of the external interface.
10. Please avoid using metal to contact with the external interface to avoid short circuit.

## Troubleshooting

1. Unable to connect to the Internet inserting SIM/UIM card, please check whether the SIM/UIM card is out of service, then check whether PDA supports the corresponding network.
2. PDA and PC cannot be connected, please check the type-C cable and the device connection.
3. If the type-C headphone cannot connect to the device, please check interface of the device for the type-C headphone.
4. If the device can't go to sleep status, please check whether network data exchange is working, or whether Flash and NAND is in operating processes of reading or writing data.

5. If the photo made by the device is of low quality, please clean the camera.
6. In case of abnormal crashes of the device, please press and hold the power key for 12 seconds to restart it.

## SAR

Maximum SAR  $\leq 2.0$ W/kg, meet the requirements of national standards:GB 21288-2007.

## Declaration of hazardous substances

| Component name | Toxic or hazardous substances or elements |    |    |      |     |      |      |     |     |      |
|----------------|---|----|----|------|-----|------|------|-----|-----|------|
|                | Pb  | Hg | Cd | Cr6+ | PBB | PBDE | DEHP | BBP | DBP | DIBP |
| Host           | x   | o  | o  | o    | o   | o    | o    | o   | o   | o    |
| Charger        | x   | o  | o  | o    | o   | o    | o    | o   | o   | o    |
| Battery        | o   | o  | o  | o    | o   | o    | o    | o   | o   | o    |
| Accessories    | o   | o  | o  | o    | o   | o    | o    | o   | o   | o    |

o: It indicates that the content of the toxic and hazardous substances in all homogeneous materials in the parts is below the requirements set by GB/T26572.

x: The content of the harmful substance in a homogeneous material at least in the part exceeds the limit set by the GB/T26572, and there is no mature alternative in the industry, meeting EU RoHS environmental protection requirements.

## Technical Support

Support forms: [www.concept.biz/support](http://www.concept.biz/support)

Return for credit / wrong delivery  
Tel.: +49 (89) 961 60 85 - 30 / [support@concept.biz](mailto:support@concept.biz)

Repair / warranty / dead on arrival exchange  
Tel.: +49 (89) 961 60 85 -- 60 / [rma@concept.biz](mailto:rma@concept.biz)

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